

## WinSTORE 2.9.08g to 2.9.34c Upgrade Instructions

The latest WinSTORE upgrade (Version 2.9.34c) is now available for downloading from our web site. This upgrade can be applied to any version from 2.9.08g up.

Depending on the speed of your internet connection, allow up to 15 minutes to download the upgrade, (you can still use WinSTORE while you are downloading).

If you are on version 2.9.16n or earlier, there are several file conversions that will take place with this upgrade. For Music stores with Catalogue Integration it is advised that you begin this upgrade at close of business as it will take approximately 2 - 3 hours for the upgrade to complete. For Music Stores that have installed SourceIT and are on version 2.9.23a or higher, and Electronics Stores, this upgrade will only take a few minutes.

You **MUST NOT** use WinSTORE or have any WinSTORE session running on any PC while applying the upgrade. You must be currently on version 2.9.08g or later to apply this upgrade. **This upgrade will not work with versions 2.8.x or earlier.** Your version number appears in the top title bar.

Steps **must** be completed in correct order.

### 1. Read this entire document first!!!!

2. Download the upgrade. (up to 15 minutes)
3. Shut down WinAGENT and all sessions of WinSTORE.

### 4. Backup your system!!!!

5. Apply the upgrade.  
(If upgrading from version 2.9.16n or earlier allow 2 to 3 hours (Music Stores only). If upgrading from 2.9.23a or later allow around 5 minutes)

# WinSTORE 2.9.08g to 2.9.34c Upgrade Instructions

Step 1. Read these upgrade instructions and release notes before moving onto step 2.

Step 2. Download the upgrade file.

Depending on the speed of your internet connection this may take up to about 30 minutes, you may continue using WinSTORE during this part of the process.

Ensure you are connected to the internet then click on the link supplied on the email or go to <http://www.mms.com.au/>

Click the Client Login button at the top of the page.

Login to the Client area. If you need your password request it from the link provided on the page. All requests received before 5pm Sydney time will be replied the same day.

Click the Download button at the top of the Client Area page.

Click on the link to start the download process.

Input your details as required. This notifies the helpdesk that you are downloading the upgrade, and also updates our records. Click on Submit.

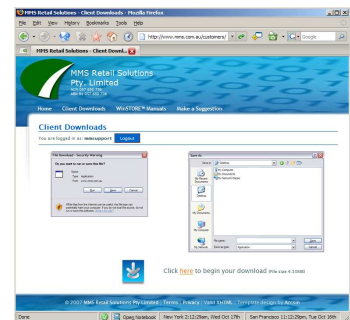
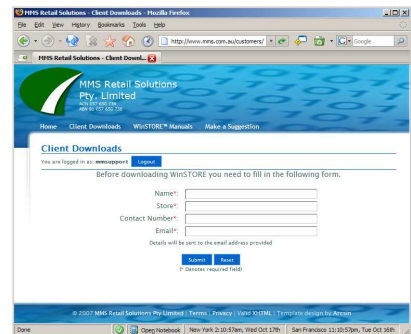
Select 'Click here to begin download'.

Select 'Save this program to disk' then OK or click on 'Save' depending on which option you have.

You may need to click on the down arrow to the right of the 'Save in' box to locate 'Desktop'.

Once you have found 'Desktop', click on Save.

The upgrade file will be downloaded and an Icon created on your desktop.



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Step 3. Shut down WinAGENT and all sessions of WinSTORE.

- Close all sessions of WinSTORE on all pc's.
- Close WinAGENT (click on the green WinSTORE logo in the task bar beside the clock to maximise WinAGENT, then click on the X in the top corner then Yes to close)

Step 4. Complete a full Back Up. At the absolute least, make a copy of the WinSTORE folder to another location. If you do not normally back up your data then NOW IS THE TIME TO START!!!! Contact your local hardware support for ways of backing up your data.

Step 5. Apply the upgrade.

**YOU MUST NOT USE WinSTORE OR HAVE ANY  
WinSTORE SESSION RUNNING ON ANY PC WHILE  
APPLYING THE UPGRADE.  
If you haven't yet done a backup, do it now!**

We recommend that you run this upgrade on the computer where WinSTORE is installed as this will provide the fastest possible upgrade time.

Double click on the downloaded upgrade file called wins2934c.exe. Follow the on screen prompts.

Conversion processes will now begin. This is the part that will take the longest and you may want to leave it to run overnight. Once the conversions have completed WinSTORE will open to the log in prompt. Click on Cancel, you will then be prompted to restart/ reboot, select Finish to restart your PC.

Your upgrade is now complete.

# ***Version 2.9.34x Field Release Notes***

## ***Problems Identified in Previous Version (2.9.xx) Resolved In This Release.***

These problems may not have been experienced by all clients as they may have happened only after a specific sequence of events or under specific circumstances.

- Unable to alter supplier on item if receiving order from Distributor
- Place Order print report not including all suppliers within a distributor.
- Retail 2 not importing on manual tag import.
- Balance Forward Statements - combining payments per day - need to separate.
- Balance Forward Statements - doubling GST on some payments.
- Balance Forward Statements - some invoice numbers missing.
- Stock Browse price button not always showing Price Deals.
- Receive Orders GP% column including GST incorrectly.
- PO Number being prompted for unnecessarily.
- PO Numbers not printing on invoices.
- Parking sales intermittent.
- Stock Browse, order tab not showing all orders.
- Receiving Customer Orders not updating correctly.
- EFTPOS Surcharge handling problems.
- Customer balance showing differently on different tabs in the account.
- Adding new category and de-selecting loyalty still allocating points.
- Minor issues with SMS/Email when manually receipting via F3.
- 12 digit barcodes in SourceIT not registering on stock add.
- Tag list import not allowing special characters.
- Merging Suppliers not updating outstanding orders.

# ***Version 2.9.34x Field Release Notes***

## ***Modifications and Enhancements***

### ***Stock Tagging***

- New option to tag items with a catalogue/product number that 'contains' specific characters.

### ***Receive Orders***

Changes to receiving orders in foreign currency.

- Maintain currency exchange rates - Alt A Admin - F6 POS - F8 Foreign Cur - Alt A Add/Alt C Change - input requirement for each currency.....
- Mark a supplier to use foreign currency - Alt A Admin - F7 Stock - F3 Suppliers - AEC - Alt C Change - Alt R Receiving - check the foreign currency option and select the currency type....
- Place and receive orders as normal....the cost during receipt is in the foreign currency and the retail is in Australian dollars, on totalling it will pick up the exchange rate and show the local currency value, on finalising it will convert and save the item costs to local currency..
- The Received Order Report then shows 'Price' in the foreign currency, 'Cost' in local currency and Retail & GP are at local currency...

### ***Customers***

- Slight change to customer enhanced invoices to show 'Account Number' instead of 'Ref' and 'Invoice Number' is highlighted.

### ***Other***

- Minor change to WinAGENT icon on task bar, now in blue if idle or orange if active.